BELL SYSTEM PRACTICES Outside Plant Construction and Maintenance SECTION G10.932 Issue A, 1-10-43 N.Y.Tel.Co..M

DOG BITES

1. GENERAL

1.01 This section describes precautions for preventing dog bites and outlines the procedures to be followed if bitten by a dog.

2. PRECAUTIONS

- 2.01 If a dog is seen or known to be on the premises, it is advisable to request his owner to tie or confine him before you enter the premises. In no case remain on premises with a dog whose attitude you doubt, unless the dog is tied or confined.
- 2.02 Don't run if a dog approaches or rushes at you; most dogs instinctively chase anyone who runs from them.
- 2.03 Dogs sense fear and hate it. They either see or smell the evidence of fear your body gives off. Try to meet the dog's hostilities with a brave front. Stand still, facing the dog, feet together, hands on chest. He may stop, puzzled by your attitude.
- 2.04 Speak to him calmly and confidently. If the dog quiets, continue to speak calmly and slowly take a short step forward, then stop. Wai't before taking another step. Perhaps then you can walk forward slowly.
- 2.05 If the dog crouches or growls, stop again. If you cannot proceed, withdraw slowly, stepping backward with a long pause after each step.
- 2.06 Don't surprise a dog by walking toward him from the rear. Make your presence known by whistling or talking to him in a low kind tone.
- 2.07 When approaching a dog, it is best not to have anything in the hands. If you have something in your hands, the dog may be fearful that you will use it to strike him. Flashlights, test sets, etc., should be carried under the arm or in your pocket.

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- 2.08 A dog should not be touched unless you have met him often enough to establish a friendship. If, at any time, you extend your hand, hold it palm up as in feeding him. Never hold the palm down for he may think you are about to strike him. Let him see your hand and smell it before attempting to pat his head. Do not offer your hand to a crouching or growling dog.
- 2.09 Growls or barks are a challenge; accept them as such and show no alarm. Sudden or unexpected moves are likely to be misunderstood by a dog.
- 2.10 Speak to strange dogs in a confident, friendly voice, not sharply, or scoldingly. Allow him to approach and let his nose aid him in forming his impressions. Make all your movements natural, do nothing that might frighten him. Give him the impression that your visit is perfectly proper-
- 2.11 Don't kick or strike at a dog, and don't throw anything at him. To do so may frighten him and make him more vicious.

3. WHAT TO DO IF BITTEN

Employees

- 3.01 If a physician is not at hand to give prompt treatment, give first aid immediately.
- 3.02 After first aid has been given, regardless of how trivial the wound may seem to be, it is essential that further treatment by a physician be given promptly, both in the care of the wound and for active immunization, if necessary. Therefore, immediately after first aid has been given, notify the Accident Desk which will immediately get in touch with our Medical Department to furnish the necessary advice for further handling of the case.
- 3.03 If the accident occurs on a Saturday afternoon, a Sunday, a holiday, or during other hours when the Accident Desk is closed, notify the Division Plant Emergency Bureau, immediately after first aid has been given. The Plant Emergency Bureau will give the name and address of a nearby physician. Go to the physician at once for treatment.

Accident Desk

- 3.04 When notified by an employee that he has been bitten by a dog, call our Medical Department at once, give the details including the location of the wound and request advice. Give the advice to the employee.
- 3.05 When notified by a Plant Emergency Bureau of a dog bite case, call our Medical Department as soon as practicable, give the details including the location of the wound and be guided by their advice.
- 3.00 On all cases, our Medical Department will notify the Department of Health for the employee. (The Department of Health for three motifications one from the owner of the dog, one from the physician treating the wound and one from the person bitten.) Therefore, the time our Medical Department notified the Department of Health shall be included in the records of the case maintained by the Accident Desk.

Plant Emergency Bureaus

3.07 When notified by an employee of a dog bite case and the Accident Desk is closed, give the employee the name and address of an available local physician and advise him to go there at once for treatment. If a local physician is not available at the time, advise the employee to go to the nearest hospital at once for the treatment. Inform the Accident Desk of the details of the case as soon as possible, when someone is on duty there; be sure to include the location of the wound.