

## CROSS-OFFICE NOISE—TESTING METHODS

### NO. 5 CROSSBAR OFFICES

#### 1. GENERAL

**1.01** This section describes a method for measuring noise in any No. 5 crossbar office. The method consists of connecting test sets to both ends of an intraoffice call and measuring noise at either end. The test sets provide a 900-ohm ac termination and a means of adjusting line current in both the originating and terminating loops.

**1.02** Section 331-700-130 describes the test sets and cords used for cross-office noise testing. Information necessary to manufacture the test sets locally is included in that section.

#### 2. TEST EQUIPMENT

**2.01** Two test sets per Fig. 1 of Section 331-700-130 are required. To simplify the instructions for use, one of the test sets should be labeled "A" and the other "B". They are otherwise identical.

**2.02** Two line-connecting cords per Fig. 2 of Section 331-700-130 are required for connecting test set line jacks to distributing frame terminals. One meter-connecting cord per Fig. 3 of Section 331-700-130 is required for connecting either test set to a 3A or equivalent noise measuring set.

**2.03** A 1011-type handset or equivalent, equipped with a 310-type switchboard plug is required for dialing the selected test numbers.

**2.04** Do not make these tests without a means of talking to a customer who is reached as a result of dialing error, record error, or malfunction.

#### 3. PREPARATION OF DATA SHEET

**3.01** Prepare data sheet, Form E-5969, for recording test results and other information. An example is shown in Fig. 1.

#### 4. SELECTION OF LINES FOR NOISE MEASUREMENT

**4.01** Section 331-700-110 describes the procedure for selecting lines for testing. The current service-order method described in that section is the best method for use in No. 5 crossbar offices.

**4.02** Delay while waiting for suitable PD (Permanent Disconnect) and NC (New Connect) service orders will be reduced by making arrangements before test dates with local frame supervisors. It will usually be possible to postpone work on most PD service orders until tests are made. Since NC orders can be and often are done in advance of due date, such lines can be used for noise measurements anytime before turnover to customer.

**4.03** In No. 5 crossbar offices where service order activity does not provide enough usable lines and numbers within a reasonable period, spare lines can be used at the MDF (main distributing frame). Service orders will be required to make the necessary number group cross-connections. Do not run or connect a MDF jumper. Connect the test sets to the T & R terminals at the MDF Line-Location appearance and follow the same test procedure used for current service orders.

**4.04** Any sample can include lines and numbers from both current service orders and spares in any combination provided that all lines and numbers so used meet the requirements and are used under the conditions listed in Section 331-700-110, Part 2.

**4.05** Measurements have shown that No. 5 crossbar machines are more likely to be noisy during busy periods. Testing should be done during such periods.

**5. TESTING PROCEDURE**

**A. Initial Connection and First Test Call**

**5.01** When using current service orders as a source of lines and numbers, proceed as follows at the main distributing frame.

- (a) Select two service orders for lines that meet all of the requirements listed in Section 331-700-110, Part 2.
- (b) Write the LLF-VG-HG-VF, (Line Link Frame-Vertical Group-Horizontal Group-Vertical File), cable and pair data shown on the orders on the first two lines in the CALLING LINE column (A) and CABLE PAIR column (B) on Form E-5969.
- (c) Write the two call numbers on the first two lines in the CALLED NUMBER column (C) in reverse order of their line association. This reversal will prevent dialing the number associated with the calling line during testing.

**5.02** The test sets should be connected at the vertical side of the main frame as follows.

- (a) Test the pair shown on the first line of Form E-5969 for busy in the locally approved manner.
- (b) Remove the heat coils in this pair.
- (c) Connect the "A" unit LINE jack to the jumper terminals with one of the line-connecting cords.
- (d) Turn the "A" unit switch to the DISC position.
- (e) Connect a noise measuring set to the "A" unit METER jack with the meter-connecting cord.
- (f) Connect a 1011-type handset or equivalent to the "A" unit TEL jack.
- (g) Test the pair shown on the second line for busy in the locally approved manner.
- (h) Remove the heat coils in this pair.

(i) Connect the "B" unit LINE jack to the jumper terminals with the other line-connecting cord.

(j) Turn the "B" unit switch to the CALL position.

(k) Turn the "A" unit switch to the CALL position and wait for dial tone.

**5.03** When using spare lines and numbers proceed as follows.

(a) Select 20 spare lines and 20 machine-intercepted call numbers. Operator-intercepted call numbers may be used where machine-intercepted call numbers are not available. The lines and numbers selected must meet the requirements listed in Section 331-700-110, 2.01, 2.02, and 2.05.

(b) After the number group cross-connections are in place select two of the orders and write the LLF-VG-HG-VF data on the first two lines in the CALLING LINE column (A) on Form E-5969.

(c) Write the two call numbers on the first two lines in the CALLED NUMBER column (C) in reverse order of their line association.

(d) Connect the "A" unit LINE jack to the MDF-Line Location-T & R terminals of the first line shown on Form E-5969 with one of the line-connecting cords.

(e) Turn the "A" unit switch to the DISC position.

(f) Connect a noise measuring set to the "A" unit METER jack with the meter-connecting cord.

(g) Connect a 1011-type handset or equivalent to the "A" unit TEL jack.

(h) Connect the "B" unit LINE jack to the MDF-Line Location T & R terminals of the second line shown on Form E-5969 with the other line-connecting cord.

(i) Turn the "B" unit switch to the CALL position.

- (j) Turn the "A" unit switch to the CALL position and wait for dial tone.

## B. Tests

**5.04** The same testing procedure is used for both current service order numbers and spares. Using the dial on the 1011-type handset or equivalent that is connected to the "A" unit, dial the first number shown in the CALLED NUMBER column of Form E-5969. When audible ring tone is heard, check that the "B" unit red lamp is flashing. If it is not, you have reached a wrong number. Do not hang up. Wait ten rings for customer to answer. If customer answers, explain that you are testing and apologize for the disturbance. Find out by asking customer or by tracing, what number you have reached. Locally approved line verification methods can also be used to determine correct line data. When correct information is found, make changes in the service order data and in the entries on Form E-5969.

**5.05** Repeat the test call using the correct line data.

**5.06** When the "B" unit red lamp flashes, turn the switches on both the "A" and the "B" units to the MEAS-L position. Both ends of the test call are now terminated in a 900-ohm impedance. At the "A" unit the telephone is shunted, preventing entrance of room noise into the circuit under test. The "B" unit has tripped ringing and there is a 900-ohm loop at each end of the test call.

**5.07** Measure noise and record the data on the first test call as follows.

- (a) After calibrating, set the noise meter up for bridging, C-message weighting and, if equipped, for *meter damping*. Adjust the meter range switch to bring the needle to midscale.
- (b) Since cross-office noise is rarely constant, an average value for steady-state noise near the lower end and an average value for the peaks must be determined. Where large needle excursions are found, it will be necessary to adjust the noise meter range switch to determine the average peak value.

(c) Write these two values in the MEAS-LONG columns (D and E) on the first line of Form E-5969.

(d) Turn both the "A" and the "B" unit switches to the MEAS-S position. This reduces loop resistance to 90 ohms. Observe the meter for one minute. Using the same averaging technique, determine the steady-state and peak values.

(e) Write these values in the MEAS-SHORT columns (F and G) on the first line of Form E-5969.

(f) Turn both the "A" and "B" unit switches to the DISC position.

## C. Second Test Call

**5.08** Proceed as follows with the second test call.

(a) Disconnect the 1011-type handset from the "A" unit and turn the "A" unit switch to the CALL position.

(b) Connect the 1011-type handset to the TEL jack on the "B" unit.

(c) Turn the "B" unit switch to the CALL position and wait for dial tone.

(d) Dial the second number in the CALLED-NUMBER column.

(e) When audible ring tone is heard and the "A" unit red lamp is flashing, turn both the "A" and the "B" unit switches to the MEAS-L position.

(f) Using the technique described in 5.07, determine the steady and peak values for the long and short loop conditions. Record this data on Form E-5969 in columns D, E, F, and G.

(g) Turn both the "A" and "B" unit switches to the DISC position.

(h) Remove both line-connecting cords from the jumper or line location terminals.

(i) Replace both pairs of heat coils if current service orders were used.

(j) Select two more service orders and repeat the test procedure. Continue in this manner until the required number of test calls has been made.

**5.09** When spare lines and numbers have been used and testing is completed, remove the number group cross-connections. Dial each of the call numbers used to verify that it has been properly intercepted.

**5.10** This procedure is used in two stages. Twenty thru-connections are measured and the results analyzed as in Part 6B. If the results are unsatisfactory, it may be necessary to measure an additional 20 thru-connections by repeating the above procedure.

## 6. EVALUATION OF TEST DATA

### A. During Testing

**6.01** In general, No. 5 crossbar machines will be found relatively quiet. Most of the readings will be below 10 dBrc and little difference found between the MEAS-L and MEAS-S values.

**6.02** When noise above 18 dBrc *or* substantially higher than other readings in the same sample is found in the MEAS-L position, do not turn both unit switches to MEAS-S position at the same time.

**6.03** Record this higher value on Form E-5969 before proceeding with trouble isolating measures. When trouble has been found describe the findings on the back of the form.

**6.04** Turn the originating unit to the MEAS-S position and observe the meter for one minute.

**6.05** If the noise level changes by more than 2.0 dB, there is an unreliable contact in the originating loop. This loop includes line-link and trunk-link switches and trunk circuit relays. Any of the springs in these components that are improperly positioned or tensioned will often produce noise, particularly where the contacts on such springs are worn, eroded, corroded, or dirty. If little or no change occurs, turn the terminating unit to the MEAS-S position.

**6.06** Observe the meter for one minute. If the noise level changes by more than 2.0 dB, there is an unreliable contact in the terminating loop. This loop includes trunk relays, trunk-link and line-link switches. Inspect the springs and contacts in these components for condition, position, and tension.

**6.07** When investigating high noise readings in No. 5 crossbar offices, both listen to and measure the noise. Using the headset provided with the noise meter, monitor the higher noise readings when switching from MEAS-L to MEAS-S. ***There should be no difference in noise magnitude or character at different levels of loop current.*** When a difference is detected by either measuring or listening, it is an indication of mechanical or electrical failure of one or more circuit components. The defective element can often be isolated by having one person watch the meter and listen with the headset while another person pushes the circuit contacts together, one pair at a time, with two orange sticks or tooth picks. The office frame line or belt line can be used for communication between the two persons. In some locations the paging system or a portable loudspeaker will be simpler to use.

**6.08** If no noise-causing trouble is found, release the test call and refer the talking battery filter to the office supervisor for OFF-HOUR checking of talking battery connections. Frame power gutter taps and filter capacitor fuse connections have been found to cause noise.

***Caution: Do not attempt such checking during busy hours.***

### B. After Testing

**6.09** When 20 thru-connections have been measured proceed as follows.

(a) Count the number of connections that measured above 18 in either columns D or F. In this and in the following counts where both columns being examined contain readings in excess of the stated number for the same test call, count only one.

(b) Count the number of connections that measured above 22 in either columns D or F.

- (c) Count the number of connections that measured above 26 in either columns E or G.
- (d) Count the number of connections that measured above 30 in either columns E or G.
- (e) Write these four counts in the spaces provided at the bottom of Form E-5969.

**6.10** Testing is completed if:

- (a) No measurements in columns D and F exceed 18 **and** no measurements in columns E and G exceed 26. The office is acceptable.
- (b) Any measurements in columns D and F exceed 22 **and/or** if any measurements in columns E and G exceed 30. The office is unacceptable and in need of immediate corrective action.
- (c) Four or more measurements in columns D and F exceed 18 **and/or** if four or more measurements in columns E and G exceed 26. The office is unacceptable and in need of immediate corrective action.

**6.11** Testing is **not** completed if:

- (a) One, two, or three measurements in columns D and F exceed 18 **and/or** one, two, or three measurements in columns E and G exceed 26. The office condition is in doubt. Twenty more test calls should be made under the same conditions as the first 20.
- (b) When a total of 40 test calls is completed and the measurements counted as above, evaluate the office as follows.

Acceptable—No more than **three** measurements in columns D and F above 18 **and** no more than **three** measurements in columns E and G above 26.

Unacceptable and in need of immediate corrective action if these numbers are exceeded.

**7. RECORDING AND REPORTING RESULTS**

**7.01** When completed, the results should be reported in accordance with local instructions.

**7.02** Form E-5969 includes spaces for reporting other information important to noise and transmission study. The following data, when available, should be entered in the spaces provided.

(a) SW. RM. TEMP. and REL. HUMIDITY

Switch room temperature and relative humidity influence switching machine performance. It is not known to what extent, if at all, these factors relate to noise in No. 5 crossbar offices.

(b) WIRE CHIEF NO.

The office supervisor's number should be entered in the space provided to simplify follow-up procedures or questions arising with data analysis.

(c) DIAL TONE

Certain types of dial tone generating equipment are subject to failure and adjustment drift that results in reduction in dial tone level. This condition is not always readily detected by existing monitoring circuitry and routines. Dial tone level when measured at the main frame with the test set in the MEAS-L position should be at  $70 \pm 5.0$  dBrnc. Variations from this level should be investigated. Such variations provide customer opportunity for unfavorable contrast.

(d) 1 MW

One-milliwatt power generating and distributing systems are sometimes in need of attention. This added check of tone level will promote the uniformity essential in transmission measurements. One-milliwatt power level, when measured at the main frame with the test set in the MEAS-L position, should be at  $89 \pm 0.5$  dBrnc. Variations from this level should be investigated. Such variations reduce the validity of transmission measurements. This measurement is in no sense a substitute for the required routine check and calibration of 1-milliwatt power

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supply equipment. This section does not authorize or recommend any noise meter for such calibrating. When the above stated limits are exceeded, only the instrument and method described in applicable sections should be used to adjust the 1-milliwatt system.

(e) **QUIET TERM.**

Irregularities in quiet termination or quiet line circuit options have been found in some locations. Checking this circuit when making

noise measurements will reveal such conditions. The measured noise level should not vary greatly from the sample average noise level.

**8. AVAILABILITY OF FORMS**

**8.01** Form E-5969 is available on order from the Western Electric Co. They are furnished in pads of 50, two pads per package. Ordering information is as follows:

(Quantity) Form, E-5969.

CROSS OFFICE  
NOISE TEST DATA

CITY <u>YOUTOWN</u>		BUILDING <u>101 MAIN ST</u>		OFFICE <u>777-778</u>		
DATE <u>10-20-69</u>		TYPE EQUIP. <u>5XB</u>		TESTER <u>JL. F.A.R.</u>		
SW. RM. TEMP. <u>80</u> °F		REL. HUMIDITY <u>41</u> %		WIRE CHIEF NO. <u>777-XXXX</u>		
DIAL TONE <u>73</u> dBrc		I MW <u>89.2</u> dBrc		QUIET TERM. <u>0 2</u> dBrc		
CALLING LINE	CABLE PAIR	CALLED NUMBER	MEAS. NOISE-dBrc			
			LONG		SHORT	
			STEADY	PEAK	STEADY	PEAK
A	B	C	D	E	F	G
1. <u>17-3-6-02</u>	<u>7-821</u>	<u>777- 3128</u>	<u>0</u>	<u>4</u>	<u>0</u>	<u>3</u>
2. <u>03-2-4-01</u>	<u>2-407</u>	<u>2170</u>	<u>-2</u>	<u>0</u>	<u>-2</u>	<u>0</u>
3. <u>11-0-7-01</u>	<u>21-96</u>	<u>778 - 9598</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>1</u>
4. <u>16-0-8-00</u>	<u>13-273</u>	<u>777 - 8602</u>	<u>-1</u>	<u>0</u>	<u>0</u>	<u>0</u>
5. <u>32-3-4-02</u>	<u>9-446</u>	<u>3899</u>	<u>0</u>	<u>2</u>	<u>0</u>	<u>1</u>
6. <u>07-0-6-01</u>	<u>2-219</u>	<u>3384</u>	<u>0</u>	<u>3</u>	<u>0</u>	<u>3</u>
7. <u>10-29-04</u>	<u>8-72</u>	<u>778- 6608</u>	<u>-3</u>	<u>-1</u>	<u>-2</u>	<u>0</u>
8. <u>19-2-2-02</u>	<u>17-963</u>	<u>3832</u>	<u>0</u>	<u>2</u>	<u>0</u>	<u>1</u>
9. <u>02-3-7-01</u>	<u>1-202</u>	<u>9755</u>	<u>-1</u>	<u>1</u>	<u>0</u>	<u>1</u>
10. <u>39-2-0-02</u>	<u>19-467</u>	<u>2637</u>	<u>0</u>	<u>4</u>	<u>0</u>	<u>4</u>
11. <u>27-0-2-00</u>	<u>19-201</u>	<u>777 - 3253</u>	<u>-1</u>	<u>2</u>	<u>-1</u>	<u>1</u>
12. <u>04-3-7-01</u>	<u>SPARES</u>	<u>9691</u>	<u>0</u>	<u>2</u>	<u>0</u>	<u>2</u>
13. <u>08-1-5-02</u>		<u>4877</u>	<u>1</u>	<u>4</u>	<u>1</u>	<u>3</u>
14. <u>13-3-2-02</u>		<u>4743</u>	<u>1</u>	<u>3</u>	<u>1</u>	<u>3</u>
15. <u>18-2-3-01</u>		<u>1029</u>	<u>0</u>	<u>2</u>	<u>0</u>	<u>2</u>
16. <u>25-1-8-02</u>		<u>778 - 3996</u>	<u>2</u>	<u>4</u>	<u>2</u>	<u>3</u>
17. <u>34-2-8-02</u>		<u>7209</u>	<u>1</u>	<u>4</u>	<u>1</u>	<u>3</u>
18. <u>38-0-9-00</u>		<u>2357</u>	<u>-1</u>	<u>3</u>	<u>1</u>	<u>3</u>
19. <u>43-2-2-01</u>		<u>6228</u>	<u>2</u>	<u>3</u>	<u>1</u>	<u>3</u>
20. <u>52-4-1-03</u>	<u>↓</u>	<u>5931</u>	<u>-1</u>	<u>2</u>	<u>0</u>	<u>3</u>
NO. OF CONN. EXCEEDING <u>18</u> dBrc (STEADY); NO. OF CONN. EXCEEDING <u>22</u> dBrc (STEADY); NO. OF CONN. EXCEEDING <u>26</u> dBrc (PEAK); NO. OF CONN. EXCEEDING <u>30</u> dBrc (PEAK); NOTES:						

Fig. 1