

METHODS OF DENYING AND RESTORING SERVICE ON CUSTOMER LINES  
NO. 5 CROSSBAR OFFICES

1. GENERAL

1.001 This addendum supplements Section 218-701-301PT.

1.002 The addendum is issued to include intentional receiver off hook (ROH) abuse as a reason for denying service on customer lines.

1. GENERAL

The following change applies to Part 1 of the section:

- 1.03 — revised

1.03 These methods may be used for:

- (a) Denying service for non-payment (temporary disconnect)
- (b) Customer request for "vacation rate" or emergency reasons
- (c) Intentional receiver off hook (ROH) abuse

*Note:* See BSP 660-195-003PT for proper procedure.

NOTICE

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