

TM

SUPERSWITCH

SX-200



SX-200™
equipment cabinet
and console



Features

Superswitch features are implemented in software packages (202 through 205) for ease of application.

The feature content of each package is shown below.

	202	203	204	205
Alphanumeric Display for Attendant Position	•	•	•	•
Attendant Camp-On	•	•	•	•
Attendant CCSA Access		•	•	•
Attendant Console (Maximum 2)	•	•	•	•
Attendant Control of Trunk Group Access	•	•	•	•
Attendant Controlled Conference		•	•	•
Attendant Flash Over Trunks	•	•	•	•
Attendant Lockout	•	•	•	•
Attendant Position (2 Max.)	•	•	•	•
Attendant Transfer - All Calls	•	•	•	•
Automatic Callback Busy/Don't Answer (Station to Station Calls)	•	•	•	•
Automatic Callback - Busy (Station to Trunk)	•	•	•	•
Automatic Night Service Switching	•	•	•	•
Automatic Queuing To Attendant Position	•	•	•	•
Brokers Call	•	•	•	•
Busy Lamp Field	•	•	•	•
Busy Verification of Station Lines	•	•	•	•
Call Forwarding - All Calls	•	•	•	•
Call Forwarding - Busy And Don't Answer	•	•	•	•
Call Forwarding - Busy Line (DID)		•	•	•
Call Forwarding - Don't Answer (DID)		•	•	•
Call Hold		•	•	•
Call Pickup	•	•	•	•
Call Waiting Service				
Attendant Call Waiting	•	•	•	•
Terminating Call Waiting	•	•	•	•
Distinctive Tone Signals	•	•	•	•
Calling Number Display to Attendant	•	•	•	•
Calls Waiting Indication at Attendant Position	•	•	•	•
CCSA Access		•	•	•
Class of Service Display to Attendant	•	•	•	•
Code Calling Access	•	•	•	•
Code Restriction			•	•
Conference Calling	•	•	•	•
Contact Monitor	•	•	•	•
Controlled Outward Restriction		•	•	•
Controlled Station-To-Station Restriction		•	•	•
Controlled Termination Restriction		•	•	•
Controlled Total Restriction		•	•	•
Data Restriction	•	•	•	•
Date Display on Console(s)			•	•
Diagnostics - Automatic	•	•	•	•
Dial Access To Attendant	•	•	•	•
Digital Clock on Attendant Position	•	•	•	•
Direct Department Calling (DDC)	•	•	•	•
Direct Inward Dialing (DID)		•	•	•
Direct Outward Dialing (DOD)	•	•	•	•
Direct Termination of Miscellaneous Circuits On Attendant Position (Paging)	•	•	•	•
Direct Trunk Group Selection (DTGS)	•	•	•	•
Directed Call Pickup	•	•	•	•
Hold-For-Pickup Option	•	•	•	•
Distinctive Ringing	•	•	•	•
DTMF And/Or DCKP On Attendant Position	•	•	•	•
DTMF Calling	•	•	•	•
DTMF To Dial Pulse Conversion	•	•	•	•
Dump and Load of Customer Data			•	•
Executive Override	•	•	•	•
Flash for Attendant	•	•	•	•

	202	203	204	205
Flexible Numbering of Stations	•	•	•	•
Foreign Exchange (FX) Access	•	•	•	•
Fully Restricted Station	•	•	•	•
Identified Trunk Group			•	•
Immediate Audible Ring on Attendant Handled Calls	•	•	•	•
Immediate Ring	•	•	•	•
Incoming Call Identification (ICI)	•	•	•	•
Indication of Camp-On	•	•	•	•
Intercept Treatment				
Attendant Intercept	•	•	•	•
Intercept Tone	•	•	•	•
Interposition Calling	•	•	•	•
Interposition Transfer	•	•	•	•
Inward Restriction		•	•	•
Line Lockout With Warning	•	•	•	•
Listed Directory Number (LDN) Service	•	•	•	•
Loudspeaker Paging				
Direct Access by Attendant	•	•	•	•
Dial Access	•	•	•	•
Multizone	•	•	•	•
Priority Paging	•	•	•	•
Main/Satellite Service		•	•	•
Manual Originating Line Service	•	•	•	•
Manual Terminating Line Service		•	•	•
Meet Me Conference	•	•	•	•
Message Waiting (Audible)		•	•	•
Message Waiting (Lamp)		•	•	•
Miscellaneous Trunk Restriction	•	•	•	•
Multiple Listed Directory Numbers (LDN)	•	•	•	•
Multiple Access Codes for a single trunk group (10 max.)			•	•
Music On Hold	•	•	•	•
Music on Attendant Position Hold	•	•	•	•
Night Console Position	•	•	•	•
Night Service				
Fixed	•	•	•	•
Flexible	•	•	•	•
Night Station Service - Fixed Service	•	•	•	•
Night Station Service - Full Service	•	•	•	•
Off-Premise Stations	•	•	•	•
Origination Restriction	•	•	•	•
Outgoing Trunk Callback	•	•	•	•
Outgoing Trunk Camp-On	•	•	•	•
Outgoing Trunk Queuing	•	•	•	•
Outward Restriction	•	•	•	•
Power Failure Transfer - Station	•	•	•	•
Priority Queue	•	•	•	•
Privacy and Lockout	•	•	•	•
Radio Paging Access	•	•	•	•
Recall Dial Tone	•	•	•	•
Recorded Telephone Dictation Access	•	•	•	•
Remote Access to PBX Services	•	•	•	•
Remote Administration and Maintenance (hardware option)	•	•	•	•
Rering From Toll (on Toll Terminal)	•	•	•	•
Reserve Power (hardware option)	•	•	•	•
Room Audit			•	
Room Status		•	•	•
Rotary Dial Calling	•	•	•	•
Route Advance	•	•	•	•

	202	203	204	205
Route Permanent Signal to Attendant		•	•	•
Serial Call	•	•	•	•
Sharing (4 Tenant)		•	•	•
Shared Attendant Service		•	•	•
Single Digit Dialing (Non-conflicting)	•	•	•	•
Single Digit Dialing (Conflicting)		•	•	•
Speed Call				•
Splitting				
One-Way Manual Splitting	•	•	•	•
Two-Way Manual Splitting	•	•	•	•
One-Way Automatic Splitting	•	•	•	•
Two-Way Automatic Splitting	•	•	•	•
Station Hunting				
Terminal Hunting	•	•	•	•
Circular Hunting	•	•	•	•
Secretarial Hunting	•	•	•	•
Station Message Detail Recording				•
Station Message Register Service		•	•	•
Electronic Storage and Display		•	•	•
Internal Charging		•	•	•
Station Override Security	•	•	•	•
Station-to-Station Calling	•	•	•	•
Straightforward Outward Completion	•	•	•	•
Switched Loop Operation	•	•	•	•
Tandem Tie Trunk Switching		•	•	•
Termination Restriction	•	•	•	•

	202	203	204	205
Three-Way Conference Transfer	•	•	•	•
Through Dialing	•	•	•	•
Tie Trunk Access	•	•	•	•
Timed Reminders	•	•	•	•
Toll Restriction				
Battery Reversal	•	•	•	•
0/1 Access	•	•	•	•
Multi Digit			•	•
Toll Terminal Access	•	•	•	•
Total "Do Not Disturb" Display		•	•	•
Total "Message Waiting" Display		•	•	•
Total "Room Status" Display		•	•	•
Traffic Data Collection			•	
Traffic Display to Customer			•	
Transfer into Busy		•	•	•
Trunk Answer From Any Station	•	•	•	•
Trunk Group Busy (TGB) Indicators on Attendant Position	•	•	•	•
Trunk Status Field	•	•	•	•
Trunk-To-Trunk Connections	•	•	•	•
Trunk Verification by Customer (TVC)	•	•	•	•
Trunk Verification by Station (TVS)	•	•	•	•
Uniform Call Distribution (UCD)	•	•	•	•
Wakeup Service			•	
WATS Access	•	•	•	•
Wideband Data Switching	•	•	•	•
Wide Frequency Tolerant Power Plant	•	•	•	•

More flexibility, less hardware

The unique system design provides Superswitch with the capability of meeting a broad range of switching requirements without additional equipment. Examples are:

- Main-satellite operation
- Private switching networks
 - tandem office
 - end office
- Automatic call distribution
- Remote concentrator
- Data switch
- Intercom system
- Multi-customer PABX
- Hotel/Motel PABX



Far left
SX-200 cabinet with console
and optional printer

Left
SX-200 cabinet
and console

The Mitel Superswitch™ is more...and less

Mitel understands today's needs. That's why the Superswitch doesn't take up a lot of space. Or use a lot of power. Or cost a lot of money. What our innovative Superswitch does do is perform. Better than any other PABX on the market.

More design, less space.

We've designed the Mitel SX-200 to be the most compact, full-capability PABX in the world. It is incredibly easy to handle and install — in almost any environment. And it doesn't take up a lot of space.

Less power, more savings.

You can safely assume that a smaller PABX uses less energy. In fact, the Mitel Superswitch cuts power consumption by more than half that required to run the most efficient of our competitors' models. How? By using CMOS components. Since power consumption is reduced, so is the amount of heat generated, and the need for special cooling is completely eliminated. So you can also assume that if the Superswitch saves you energy, it saves you money.

More features, less work.

The Superswitch is ready for any application. It comes with a complete range of operating features. If you can't use all of them, you simply activate those features you need.

The line/trunk configuration of the Superswitch has common card positions which accept either line or trunk cards. So the system can be easily reconfigured should your requirements change.

Less maintenance, more reliability.

Problems are not a problem with the Superswitch. Sophisticated, self-checking diagnostic routines are built-in. If a circuit malfunction occurs, Superswitch automatically triggers a fault alarm on the console, "busies-out" the problem circuit, and re-routes subsequent calls.

Maintenance is no problem either. The diagnostic routines identify faulty circuit cards for rapid replacement. System design requires few circuit cards, thus simplifying maintenance.

And, as if that weren't enough, the Superswitch has a back-up battery to guard against memory loss should there be a power failure. When we say reliable, we mean reliable.

More PABX, less money.

When our engineers were working on space, energy and reliability, they were also working on cost. With the Mitel Superswitch, you get a lot more PABX for a lot less money. And that might be the best feature of all.

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Technical Summary



SX-200™ attendant console

Technology:	Stored program, Microprocessor controlled, CMOS logic
Switching:	Space Division, CMOS Switch
Control:	Microprocessor Controlled
System Capacity:	208 Ports Lines (1 port per line) Trunks (2 or 4 ports per Trunk) Receivers (2 or 4 ports per Receiver)
Station Loop:	Maximum 1200 ohm including set
Central Office Loop:	Maximum 1600 ohm
Tones:	Standard precise tone plan
Console:	Switched loop maximum of 1000 ft. (300m) from equipment cabinet using 26 awg. cable.
Traffic:	7.5ccs/line min. at 100 lines at P=0.01 5ccs/line min. at 150 lines at P=0.01
Transmission:	Crosstalk 75dB down Idle Circuit Noise 15dBmC Insertion Loss, Station to Station 5dB±0.5dB Insertion Loss, Station to Trunk 0.5dB±0.3dB Insertion Loss, Trunk to Trunk 0.5dB±0.3dB
Primary Power:	90-125 VAC, 47-63Hz, 4A maximum drain 230 VAC operation optional Backup battery optional
Equipment Cabinet:	38in. (960mm) H, 23.5in. (600mm) W, 27.5in. (700mm) D
Console:	6.8in. (172mm) H, 13.75in. (338mm) W, 9.25in. (234mm) D
Environment:	0-40°C (32-104°F) 10-90% Relative Humidity

Specifications subject to change without notice



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