

METHODS OF DENYING AND RESTORING SERVICE ON CUSTOMER LINES
NO. 1 CROSSBAR OFFICES

1. GENERAL

1.001 This addendum supplements Section 216-200-301PT.

1.002 It is issued to include intentional receiver-off-hook (ROH) abuse as a reason for denying service on customer lines.

1. GENERAL

The following change applies to Part 1 of the section:

- 1.03 — revised

1.03 These methods may be used for:

- (a) Denying service for non-payment (temporary disconnect)
- (b) Customer request for "vacation rate" or emergency reasons
- (c) Intentional ROH abuse

Note: See BSP 660-195-003PT for proper procedure.

NOTICE

Not for use or disclosure outside the
Bell System except under written agreement
Printed in U.S.A.