BELL SYSTEM REPAIR SPECIFICATION

APPEARANCE STANDARDS - STATION APPARATUS REQUIREMENTS

This index lists the information that forms a part of, or supplements this specification, and indicates the authorized issues thereof.

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*Changes in current issue are extensive therefore precludes the use of marginal arrows.

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Sh 8		0.51		1		100					AC Base
Sh 9				1			-		-		AC Security Base
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						-	-			1-19	
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-Information in accordance with that currently authorized.

*Sheets 3 & 4 - Issue 1 not given distribution

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BSRS-350.005 Page 2, Issue 4

GENERAL

1.01 This specification covers requirements for appearance standards applicable to the recovery and repair of station apparatus.

1.02 Specifications covering individual products will refer to this appearance specification and will include such individual appearance requirements as may apply to the individual product.

1.03 This specification provides requirements for the appearance of plastic piece parts used in refurbished station apparatus.

Observational standards have been established based on high quality 35 mm slides or on 3D stereoscopic slides which can be duplicated from two master glass slides, one for each eye.

1.04 This specification includes certain requirements which need special consideration and, in some cases, action

on the part of the telephone company. The paragraph numbers and a brief description of these requirements are shown in the follow-ing table.

Paragraph Number	Description	
1.05	Additional Appearance Standards	
1.06	Other Requirements	
1.07	Deviations	
6.06	Multiple Defects	

1.05 The telephone company shall continue to establish appearance standards for those parts and defects not covered by this specification. However, requirements in this BSRS are specific and standards established and covered herein take precedence over Supl. Specs. 350.001 and 350.003, General Requirements. If no slide has been made for a particular defect, it is often possible to resolve the problem by comparing the defect to existing slides of other critical areas or of similar defects.

1.06 For those parts and defects covered by this specification, surfaces exposed to view in service shall meet or be superior to the applicable appearance standards, in order to be acceptable. Cracked or broken plastic, and housings/ bases with missing parts or painted plungers are considered inferior to the standard unless permitted in BSRS 350.001, 350.003 or applicable product specifications.

1.

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1.07 Telephone companies which find one or more of the slides or requirements in this specification inappropriate for the Service Centers serving them, should issue a deviation following the procedures outlined in C.I.97.160, Section 35, and BSRS-101.002. Three copies of proposed deviations concerning telephone set plastic appearance standards are to be forwarded to Dept. 514, Indianapolis Engineering Station Apparatus Repair and Refinishing, in accordance with C.I. 97.160, Section 35, Paragraph 4.102. If the proposed deviations would affect parts processed under the National Painting Contracts, copies of the proposed deviations should also be sent to - Ballwin Purchasing, 53SW142300.

2.01 All photography, art work, and duplicating shall be done by suppliers approved by Department 551, Western Electric Process Development of Plastic Raw Materials.

2.02 Whenever possible, defects shall be photographed such that the parts will appear in the viewer to be the same magnitude as a part inspected at a distance of 15-18 inches. Certain defects, however, must be photographed at a closer distance in order to portray the defect accurately. Small arrows will be attached to indicate the area of interest. The photographic master of 3-D Standards shall consist of two negatives (one for the right eye, one for the left eye) separately and securely mounted between 2 1/4 inch by 2-1/4 inch glass plates. Contrast masks, when required, and the required strip-in title shall be incorporated into the mounting. The duplicate slide shall consist of the two 24 X 36mm transparencies mounted in a carrier. The label shall be affixed to the carrier which shall be mounted between two glass plates in a standard 1-4/8 inch by 4-inch aluminum mount.

3. SLIDES

3.01 All observational standard slides are the maximum nondemeritable deviation from a perfect piece part. Piece part defects judged to be equivalent to or no more noticeable than the defects shown on the observational standard slides are acceptable without demerits.

3.02 Slides shall not be used to judge color. For judging color, Equipment Sketch RS-18213 Color Tolerance Charts should be used.

3.03 A slide depicts only one defect. The defect in question is indicated by small arrows.

3.04 Slides shall be stored in the prescribed metal or wood storage boxes and rack provided. The slides should not be exposed to direct light or elevated temperatures for prolonged periods.

3.05 Slides may be cleaned with lens paper or by moistening a lint free cloth with an approved lens cleaner and then polishing the slide. The slides shall not be sprayed or immersed in a liquid cleaner.

Downloaded from TCI Library: http://www.telephonecollectors.info - Source: Connections Museum, Seattle, WA 3.06 The set of slides has been designated RS-17873B.

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LABEL

4.

4.01 The label is attached to the slide between the two transparencies. The format is shown on Page 4.

4.02 Issue date - date of original photographic work.

4.03 Observational Standard Number - An Observational Standard number has been assigned to the slides covering the defects on each grouping or "family" of parts.

> Examples are OS-10950 (new and refurbished housings/bases); OS-10997 (refurbished housings/bases); OS-10951(new and refurbished handles/handsets); OS-11034(refurbished handles/ handsets); and OS-10952(new and refurbished caps).

4.04 Suffix - Each slide is assigned a two-letter suffix to identify the individual standard.

Defect category - These have been arranged in a general outline. See Pages 7, 8, & 9.

4.06 Defect subcategory - See Pages 7, 8, & 9.

4.07 Critical area - Each piece part is divided into Critical Areas with Area 1 (one) being the most prominent to the user. See attached drawings L-772756, L-772757. The magnitude of defects allowable on the same critical areas of different parts are the same within a family of parts: Housings/Bases, L-772757; or Handles/Handsets/Caps, L-772756.

4.08 Color identification - The colors are divided into two groups. Dark colors include Red, Green, Mahogany, and Black. Light colors include Ivory, Yellow, White, Pink, Blue, Beige, Gray and Turquoise.

Issue date	1/68 OS10951-AB	Observational Std. No., Suffix
Defect Category	I. FLOW MARKS	Scu. NO., Sullix
Defect Subcategory	E. Weld Lines, Blush	
Critical Area	Area 1 - Dark Colors	Color Identification
	Western Electric	

4.09 Strip-in. The strip-in is the printing located at the bottom of the transparencies and consists of the defect category and the defect limits - "maximum acceptable."

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VIEWER

5.01 The viewer is a modified Realist Stereo Viewer Model #2061. This viewer uses a GE #14 bulb (with the blue bead holding the filaments) in combination with a Sawyers Model H transformer to provide a constant voltage and standard lighting conditions for viewing the slides. See the attached wiring diagram, L-761171, for the wiring changes.

5.02 The viewer has been designated RS-17873A and is shown in the attached sketch L-761170. For further details and ordering infromation on the viewer or slides, see Equipment Sketch RS-17873.

6. SELECTION AND USE OF SLIDES

6.01 Examine part and locate defect or defects; identify color group and critical area.

6.02 Consult the general defect index to determine if a standard has been established. Locate the proper slide observational standard number and suffix letters.

Each existing slide is identified in the index by a ten character designation. The first number (1, 2, 3, or -) refers to the critical area shown in the slide. Then a letter (L, D, or A) identifies the applicable color group: Light, Dark or All Colors. Next, a four digit number gives the issue date of the currently approved slide. Two letters identify the OS suffix of the slide and the last two numbers give the location of the slide in the new style storage container.

6.03 Remove slide from storage container, being careful not to touch the viewed area. Insert slides right side up into the slide slot with the label facing the viewing lenses. Adjust the interocular (top lever) until there is a single image. Focus with the side knob until there is a sharp picture.

6.04 For judgement of the suspect part, it shall be viewed in a uniform light field and against a dull gray background. The lighting level shall be 100 foot-candles. When a uniform field is not available, a Macbeth Light Booth may be used using the incandescent lighting conditions. This lighting level can be approximated by using an RS-13380 Dazor Lamp with ambient lighting and a viewing distance of approximately one foot. Judging of the part shall be at a distance which makes the part appear to be the same size as in the viewer.

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6. SELECTION AND USE OF SLIDES (Cont'd)

6.05 If the defect is subjectively more noticeable when compared to the slide under the above conditions, the part shall be considered as having failed to meet the required standard.

6.06 Unless otherwise specified by the telephone company, if the plastic part contains two or more defects which are subjectively equivalent to the maximum acceptable defects shown in the applicable slides, and which can be seen simultaneously, the part shall be considered as having failed to meet the required standard. If the plastic part contains one defect subjectively equivalent to the maximum acceptable defect, plus two or more other readily visible defects which can be seen simultaneously with the maximum defect when viewed at arms length, the part shall be considered as having failed to meet the required standard. Readily visible means that the defect can be seen throughout a wide angle of rotation of the part; i.e., the defect is not just noticeable when held at certain narrow angles to the light.

6.07 Although the slides depict specific refurbishing or manufacturing defects, most of the slides are applicable without regard to the refurbishing process employed.

					-350.005 7, Issue 1
	OS 10950 Housings	OS 10951 Handles	OS 10953 Caps	OS 10997 Housings	OS 11034 Handles
CRITICAL AREAS DEFECTS	-A0469AA1	-A0570AA2	SLIDE LOC OS SUFFIX OS ISSUE COLOR GRU CRITICAL		
I. FLOW MARKS A. Moisture/over- heated	-	-	IDE LOCATIO SUFFIX ISSUE DATI DLOR GROUP NITICAL AREA		
B. Foreign Material		1L0168AC15	CATION X DATE DUP AREA	1L0570AC4 1L1071AM5	1L1071AB17 1L1071AC18 1L0877AU19*
		1L0168AD16 2D0168AE20		1L1071A06 2D0877BB7* 2L0570AE8	2L1071AD21 2L1071AE22
				2L0570AJ9 2L1071AN10 2L0877BC11* 3D0877BD12* 3L0570AI13 3L1071AP14	
C. Blush	-		2D0168AE26	1D1071AQ23 2D1071AR24 3L0570AH25	
D. Color Separation					
E. Weld lines/blush		1D0168AG28 1D0168AH29 1L0168AI30	2D0168AB35 2D0168AC36	-	-
	2D0168AI27	1L0168AJ31 2D0168AK32 2L0168AL33 3D0168AM34	2L0168AD37		
F. Runs G. Sloughing		-	1	2L1071AS38	2L0877AV39* 2A1071AF40
H. Swirls				1L0570AL41 2D1071AU42 2L0570AG43	2L1071AG44

NOTE: * indicates 35mm standards

GENERAL DEFECTS INDEX

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• •	•		•		SRS-350.00 Page 8, Iss)
	OS 10950 Housings	OS 10951 Handles	OS 10953 Caps	OS 10997 Housings	OS 11034 Handles	
CRITICAL AREAS DEFECTS						
II.TOOL MARKS						
A. Drag					이 같이 같이 나라는 것이 같아.	
B. Strain	1				2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
C. Tool Damage		- Art -	and the second s			
D. Oil Mark	2D0168AM45	- 1962		and the state of the state of the	김 영화 그는 것이 같은 것이 많이 많이 했다.	
E. Knock-Out Pin						
F. Perfing	-	- 18 st		11. 이상은 그 것이 하는 것		
III. SHRINKAGE	1D0168AN46 3D0168A047			-		
IV. COLOR						
A. Pigmentation	1L0168AP48	1L0168A049		11 : 11 : 11 - 1 : 11 : 11 : 11 : 11 : 11 : 11 : 11		
B. Separation - I.D. V. FLASH		- 1999 - 1999 - 1999				
A. Parting Line	1004 - 이번 일이는			이 아이는 아이는 아이는 아이는 아이는 아이는 아이는 아이는 아이는 아이		
B. Cord Hole		2A0168AP50			2D0877AX51*	
C. Perfing	100 - 10 March 1				() · · · · : : : : : : : : : : : : : : :	
VI. MARS	1D0168AQ52 1L0168AR53 2D0168AS54 2D0168AT55 2L0168AU56 2L0168AV57 3L0168AW58	1L0168AQ59 2L0168AR60			-	
VII. SCRATCHES				1L1071AV61	1D0877AW64*	
				2D1071AW62 2L0570AB63	2A1071AH65 2A1071AI66 2A1071AJ67	
VIII. BUFFING						2
A. Lack of Luster	The state for the	- 19 -	1			
B. Burning	10 - C	-	- 14 et	- 1.		
IX. DIE MISMATCH	The second second			-		
NOTE: * indicates	35mm standards				GENERAL DEFECTS IN REFURBISHED PLAST OBSERVATIONAL STAN	IC

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• •	•		•		S-350.005 e 9, Issu
and a second second and a second s	OD 10950 Housings	OS 10951 Handles	OS 10953 Caps	OS 10997 Housings	OS 11034 Handles
CRITICAL AREAS					
DEFECTS					
X. NICKS AND DENTS		2L0168AX75	2D0469AH76	1D0570AD68 1L0877BE69* 2D1071AX70 3L1071AY71	1D1071AL72 1L1071AK73 2D1071AM74
KI. NAMEPLATE LEGI- BILITY					
A. Character Size B. Character Defi-	-	And Street and	1.7 5		1 1. S
nition XII. CHAMFERING			-		-
. Cord Hold 3. Receiver and	-	-	-		-
Transmitter Bowls		-			
. Parting Line	The second second		- 1 Tel:	1	-Arrest - Table Collection
III. BURNS	-			-	
IV WEAR			-		2A1071AN77 3A1071A078
W. BLISTERS		-	-	1L0877BF79* 2L0877BG80* 3L0877BH81*	
VI. ORANGE PEEL				1D1071AZ82 2D0877BJ83* 2L0877BI84* 2L0877BK85* 3D0877BL86*	1D1071AR87 2L0877AY88* 3D0877AZ89*
VII WATER SPOTS				2L0570AK90	2D1071AS92
VIII. FISH EYES		-			
IX. CRAZING X. RESPRAYED				-	2L0877BA93*
CHIPPED PAINT				1D0877BM94* 1L1071BA95 1L0877BN96* 2L0877B097*	2L1071AT98
NOTE: * indi	.cates 35mm sta	ndards			GENERAL DEFECTS INDEX

REFURBISHED PLASTIC OBSERVATIONAL STANDARDS

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				LOWER	SECTION			UPPER	SECTION
2 3 4 5 6 7 8 9 10 11	CRIT AREA HSG HND FOREIGN MTL.	51AA HN 97AC HS1L 97AM HS1L 97AO HS1L 97BB*HS2D 97AE HS2L 97AJ HS2L 97AN HS2L 97BC*HS2L	30 31 32 33 34 35 36	50AI HS2D 51AG HN1D 51AH HN1D 51AI HN1L 51AJ HN1L 51AK HN2D 51AL HN2L 51AM HN3D 52AB CP2D 52AC CP2D	53 54 55 56 57 58 59 60 61 SCRATCHES	50AQ HS1D 7 50AR HS1L 7 50AX HS2D 7 50AT HS2D 8 50AU HS2L 8 50AV HS2L 8 50AW HS3L 8 51AQ HN1L 8 51AR HN2L 8 97AV HS1L 8	8 9 BLISTERS 0 1 2 ORANGE PEEL 3 4 5 5 6	52AH CP2D 34AN HN2A 34AO HN3A 97BF*HS1L 97BG*HS2L 97BH*HS3L 97AZ HS1D 97BJ*HS2D 97BJ*HS2L 97BK*HS2L 97BL*HS3D	92 WATER SPOTS 34AS HN2D 93 CRAZING 34BA*HN2L 94 CHPD. PAINT 97BM*HS1D 95 97BA HS1L 96 97BN*HS1L 97 97BO*HS2L 98 34AT HN2L NEW AND REFURBISHED OS-10950 HOUSINGS, BASES
12 13 14 15 16 17			38 RUNS 39 40 SLOUGHING 41 SWIRLS	52AD CP2L 97AS HS2L 34AV*HN2L 34AF HN2A 97AL HS1L 97AU HS2D	63 64 65 66	97AW HS2D 8 97AB HS2L 8 34AW*HN1D 8 34AH HN2A 9 34AI HN2A 9 34AJ HN2A	8 9 0 WATER SPOTS	34AR HN1D 34AY*HN2L 34AZ*HN3D 97AK HS2L	10951 HANDLES; TRIMLINE DECKS, SHELLS 10952 CAPS REFURBISHED
18 19 20 21 22	BLUSH	34AC HN1L 34AU*HN1L 51AE HN2D 34AD HN2L 34AE HN2L	43 44 45 OIL MARK 46 SHRINKAGE 47 48PIGMENTATION	97AG HS2L 34AG HN2L 50AM HS2L 50AN HS1D 50AO HS3D	68 NICKS, DENTS 69 70 71 72 73				OS-10997 HOUSINGS, BASES 11034 HANDLES; TRIMLINE DECKS, SHELLS
25	<u>t</u>	0.S.	50FLASH-CRDHOLI NUMBER, SUFFIX CT E LOCATION	↑ tt	75 COLOR GROUP CRITICAL AREA PART FAMILY	51AX HN2L *35mm STAND	ARDS		GENERAL DEFECTS INDEX O.S. LOCATIONS ARRANGED BY DEFECT

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Housings	OS	Location	
Critical Areas	10950AA	1	
Weld Lines	AÍ	27	
Oil Mark	AM	45	
Shrinkage	AN	46	
Shrinkage	AO	47	
Pigmentation	AP	48	
Mars	AQ	52	
II IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	AR	53	
	AS	54	
H	AT	55	
	AU	56	
п	AV	57	
п.	AW	58	
Scratches	10997AB	63	
	AC	4	
Foreign Material Dent		4 68	
	AD	68 8	
Foreign Material	AE		
Swirls	AG	43	
Blush	AH	25	
Foreign Material	AI	13	
	AJ	9	
Water Spots	AK	90	the state of the s
Swirls	AL	41	
Foreign Material	AM	5	
	AN	10	
" "	AO	6	
	AP	14	
Blush	AQ	23	
"	AR	24	
Run	AS	38	
Swirls	AU	42	Second Manufactures
Scratches	AV	61	
н	AW	62	
Nicks	AX	70	
Dent	AY	71	
Orange Peel	AZ	82	
Resprayed Chipped P		95	
Foreign Material	BB*	7	A CONTRACTOR OF THE OWNER
н н	BC*	11	
н	BD*	12	
Nicks	BE*	69	
Blisters	BF*	79	
"	BG*	80	
П	BH*	81	
Orange Peel	BI*	84	
	BJ*	83	
н н	BK*	85	
п	BL*	86	
Resprayed Chipped P			DEFECTS INDEX
Resprayed cutbbed b	BN*	96 PAINTED	PRODUCT
		97 OBSERVA	TTONIAT CHIANDADI

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Handles	<u>OS</u>	Location
Critical Area	10951AA	2
Foreign Material	AC	15
n n	AD	16
н	AE	20
Weld Lines	AG	28
11 11	AH	29
н н	AI	30
н	AJ	31
пп	AK	32
п п	AL	33
	AL	34
Pigmentation	AO	49
Cord Hole Burr	AP	50
Mar "	AQ	59
	AR	60
Nicks, Dent	AX	75
Foreign Material	11034AB	17
	AC	18
	AD	21
11 11	AE	22
Sloughing	AF	40
Swirls	AG	44
Scratches	AH	55
•	AI	66
I	AJ	67
licks	AK	73
.	AL	72
	AM	74
Vear	AN	. 77
	AO	78
)range Peel	AR	87
Vater Spots	AS	92
Resprayed Chipped P		98
Foreign Material	11034AU*	19
Veld Lines	AV*	39
Scratches	AW*	64
Flash - Cord Hole	AX*	51
Drange Peel	AY*	88
" "	AZ*	89
Crazing	BA*	93
Caps		
Veld Lines	10952AB	35
n n	AC	36
п п	AD	37
Blush	AE	26

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The following dimensional criteria apply as standards for judging scratches and mars on plastic piece parts of the magnitude and depth shown in the slides. Defects which exceed these dimensions may be acceptable if they are subjectively no more noticeable than the defect portrayed in the slide.

OS 10950

1/68
VII. Scratches
Area 1 - All Colors
Scratch 1/2" or two
Scratches 1/4" not within 1"

VII. Scratches
Area 2 - All Colors
Scratch 3/4" or two
scratches 3/8" not within 1"

VII. Scratches
Area 3 - All Colors
Scratch 1" or two
scratches 1/2" not within 1"

OS 10951

VII. Scratches
Area 1 - All Colors
Scratch 1/4" or two
scratches 1/8" not within 1"

VII. Scratches
Area 2 - All Colors
Scratch 1/2" or two
scratches 1/4" not within 1"

OS 10952

11/71
VI. Mars
Area 2 - All Colors
Mar 1/16" X 7/32"

OS 10950

1/68
VI. Mars
Area 1 - All Colors
Mars 1/8" X 1/2" or two
mars 1/8" X 1/4" not within 1"

VI. Mars -Area 2 - All Colors Mar 1/8" X 3/4" or two mars 1/8" X 3/8" not within 1"

VI. Mars Area 3 - All Colors Mar 1/8" X 1" or two mars 1/8" X 1/2" not within 1"

OS 10951

VI. Mars Area 1 - All Colors Mar 1/64" X 1/4" or two mars 1/64" X 1/8" not within 1"

VI. Mars Area 2 - All Colors Mar 1/32" X 1/2" or two mars 1/32" X 1/4" not within 1"

> GENERAL DEFECTS INDEX DEFECT DIMENSIONAL CRITERIA

BSRS-350.005 Page 14, Issue 1

REFURBISHED PLASTIC APPEARANCE DEFECT DEFINITIONS

- I. FLOW MARKS
 - A. Moisture-thin streaks of contaminated or unplasticated material appearing at surface of part.
 - B. Foreign material particles of a substance other than the material of which the part was molded or refurbished that appear at or on the surface of the part.
 - C. Blush discoloration (usually white or grey) in the plastic produced during the molding process.
 - D. Color separation streak or spot of pigment deposited during the molding process in areas of turbulence.
 - E. Weld Lines a shallow mark on a molded plastic part formed by the union of two or more streams of plastic flowing together.
 - F. Runs linear surface distortion.
 - G. Sloughing breaking off of the plastic surface.
 - H. Swirls wavy surface distortion.
- III. SHRINKAGE depression in the surface of a molded part where the plastic has retracted from the mold.
- IV. <u>PIGMENTATION</u> streaks of discolored material appearing at surface of part.
- V. <u>FLASH</u> linear protrusion of material along an edge or parting line of a plastic part.
- VI. MAR surface blemish without apparent depth.
- VII. <u>SCRATCH</u> a sharp edged linear mark cut into the surface of the plastic.
- VIII. LUSTER (contrast gloss): Contrast between the highlight reflecting areas of a part and the adjacent darker areas.

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REFURBISHED PLASTIC APPEARANCE DEFECT DEFINITIONS (CONT'D)

X. <u>NICK</u> - a depression in the surface of a part produced by a sharp edge.

DENT - a depression in the surface of a part produced by a blunt edge.

- XIII. <u>BURNS</u> apparent evidence of thermal decomposition including discoloration and/or distortion of the surface of the part.
 - XIV. WEAR surface deterioration due to use of the part.
 - XV. BLISTER rounded elevation on the surface of a part.
 - XVI. ORANGE PEEL uneven surface consisting of many small rounded elevations.
- XVIII. FISH EYES small globular mass which has not blended uniformly into the surrounding material.
 - XIX. <u>CRAZING</u> fine cracks, frequently intersecting, on the surface of a part.

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