

# PagePac Plus AmpliCenter

## V-5328300A - (D300A)

## V-5328100A - (D100A)

## V-5328040 - (D40)

### Installation and Use

#### IMPORTANT SAFETY INFORMATION

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade and the third prong are provided for your safety. If the provided plug does not fit into your outlet consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles and the point where they exit from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. Use only with the cart, stand, tripod, bracket or table specified by the manufacturer or sold with the apparatus. When a cart is used, use caution when







moving the cart/apparatus combination to avoid injury from tip-over.

13. Unplug this apparatus during lightning storms or when unused for a long period of time.
14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way. Such as when the power supply cord or plug is damaged, liquid has been spilled, objects have fallen into the apparatus or the apparatus has been exposed to rain or moisture and does not operate normally or has been dropped.

#### Precautionary Information

***“WARNING: To Reduce The Risk of Fire Or Electric Shock, Do Not Expose This Apparatus To Rain Or Moisture.”***

	<div style="border: 1px solid black; padding: 5px; margin: 5px auto; width: 80%;"> <p><b>CAUTION</b></p> <p><b>RISK OF ELECTRIC SHOCK</b></p> <p><b>DO NOT OPEN</b></p> </div>	
<p><b>CAUTION:</b> To reduce the risk of electric shock, Do not remove cover. No user serviceable parts inside. Refer servicing to qualified service personnel.</p>		
<div style="display: flex; justify-content: space-between; align-items: flex-start;"> <div style="width: 30%;">  </div> <div style="width: 70%;"> <p>This symbol indicates that dangerous voltage constituting a risk of electric shock is present within this unit.</p> </div> </div>		
<div style="display: flex; justify-content: space-between; align-items: flex-start;"> <div style="width: 30%;">  </div> <div style="width: 70%;"> <p>This symbol indicates that there are important operating and maintenance instructions in the literature accompanying this unit.</p> </div> </div>		

1. Mount the PagePac® Plus AmpliCenter to a 19 inch rack (Figure 1 & 2). Set 115/230V Switch on rear to proper voltage (D300A Only).

**PRIOR TO TURNING ON POWER CHECK SPEAKER WIRING: MAKE SURE WITH AN IMPEDANCE METER THAT FROM EITHER SPEAKER WIRE TO CONDUIT BUILDING GROUND IS OPEN AND ACROSS SPEAKER TERMINALS IS:**

- 16 Ohms @ 1kHz for V-5328300A - (D300A)
- 49 Ohms @ 1kHz for V-5328100A - (D100A)
- 122 Ohms @ 1kHz for V-5328040 - (D40)

19.0 inch

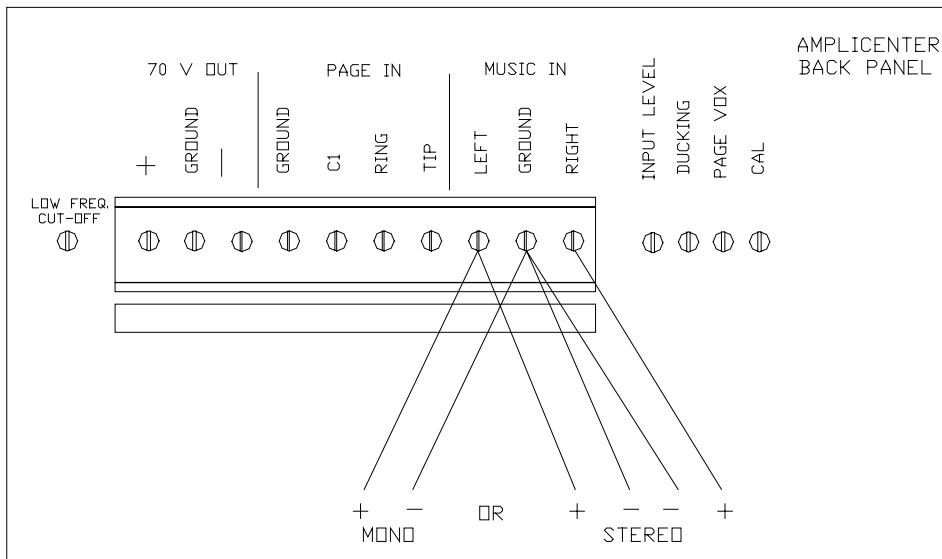
VALCOM

AMPLICENTER D300A

[illegible]

## Installation Steps -Continued

2. Connect music input wires to Left, Right, and Ground terminals if stereo, or Left and Ground if not (see Figure 3).



Figure

Connections on AmpliCenter

3. Music Input

Note: The optional audio background music source can be a line level output from a CD or tape player, AM, FM or commercial radio or other audio device.

3. Connect speaker cable to AmpliCenter (see Figure 4).

**DO NOT connect speaker wires with AmpliCenter power plug connected!**

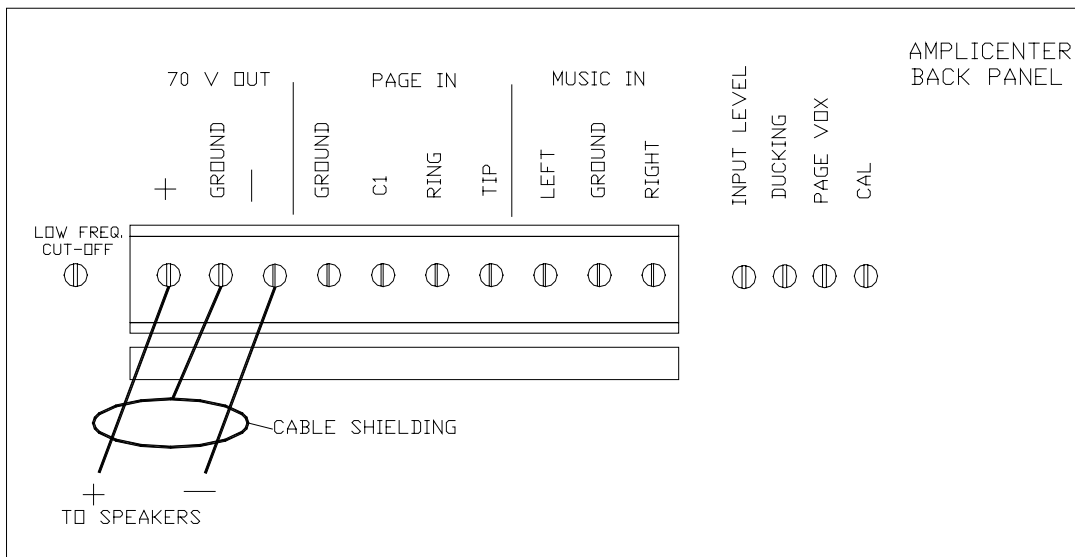


Figure 4. Speaker Connection on AmpliCenter

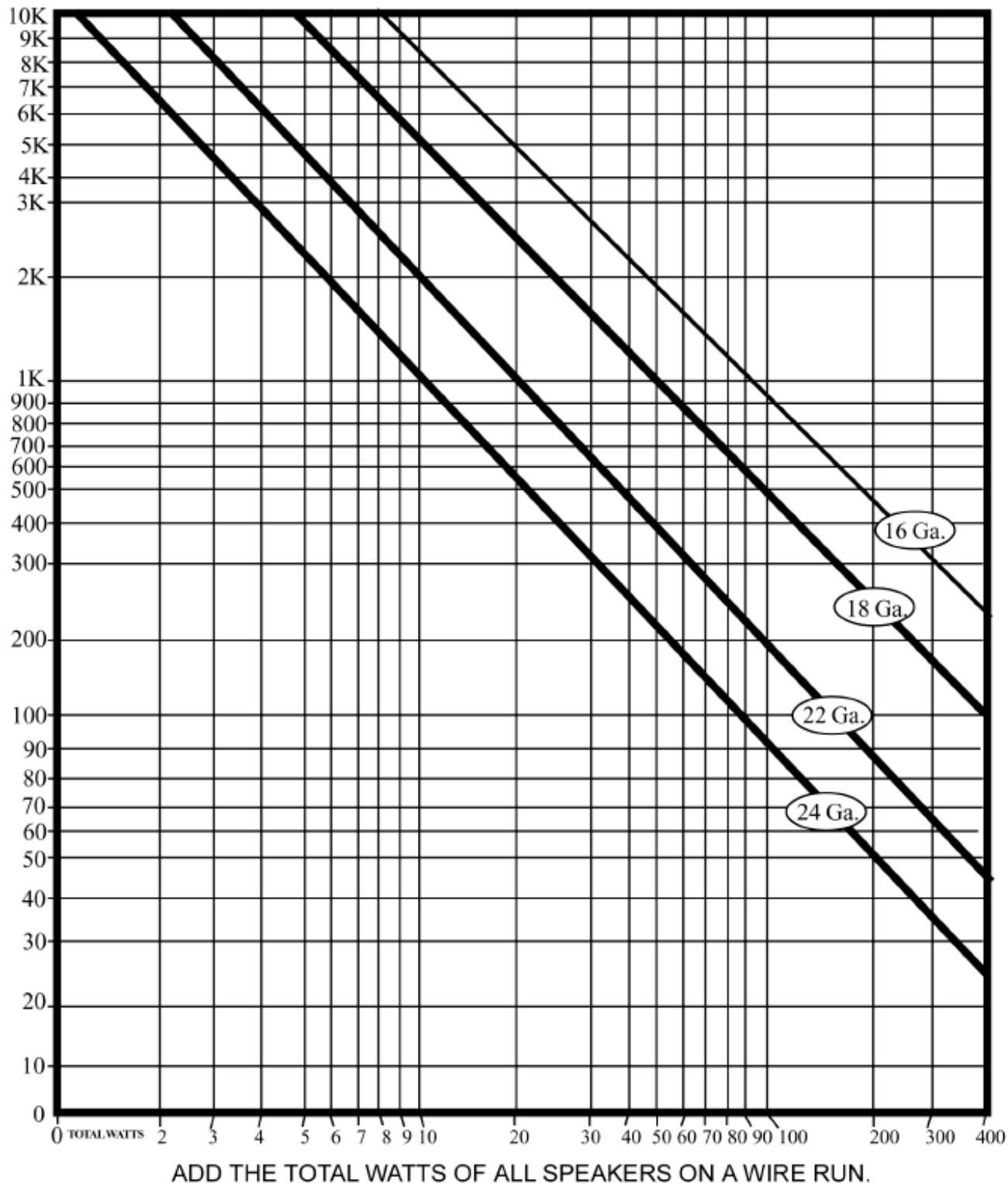
Note: If more than one speaker cable is routed to the AmpliCenter, a connector block may be necessary.

Refer to sample wiring diagrams (page 9 - Figure 11). Consult the 70V wire gauge guide (page 4 – Figure 5) for more specific information.

4. Set the AmpliCenter Telephone Mode Selection Switch (page 5 - Figure 7) to match the page output type of your telephone system.
5. Connect host telephone system to AmpliCenter (page 5 – Figure 5).
6. Insert power cord into AmpliCenter and into wall outlet (page 6 - Figure 8).
7. Test paging zone served by the AmpliCenter.

## 70 VOLT SPEAKER WIRING LIMITATION CHART

Instructions: Determine the combined output in watts for all speakers on a line. Find that value at the bottom of the chart. Follow the nearest vertical line up to its intersection with a diagonal wire size line. Follow the horizontal line nearest the intersection to the left side of chart. Read the maximum length in feet from the feet line.



Use shielded wire on all 70 Volt speaker runs.

Figure 5. Wiring Limitation Chart

## Installation Steps -Continued

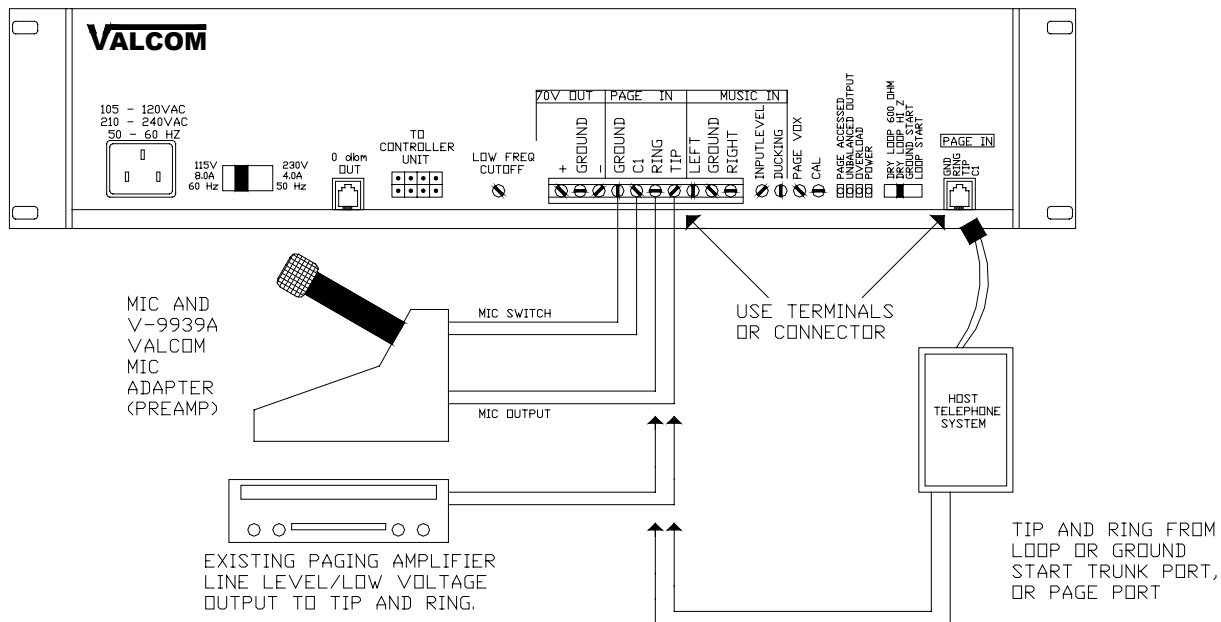


Figure 6.

### Host Telephone System Connection

**Note:** Connect the 4-wire RJ-11 type plug (used with telephones) to the Page Input connector (far right) or use the "Page In" terminals.

Use Tip and Ring if installing to an existing paging system (line level low voltage output), VOX activated.

Use Tip and Ring if connecting to a Loop Start or Ground Start interface port in host telephone system.

With a microphone and preamp, hook the mic switch to C1 and Gnd and the microphone output to Tip and Ring.

**Note:** Mic requires V-9939A for preamp and contact closure.

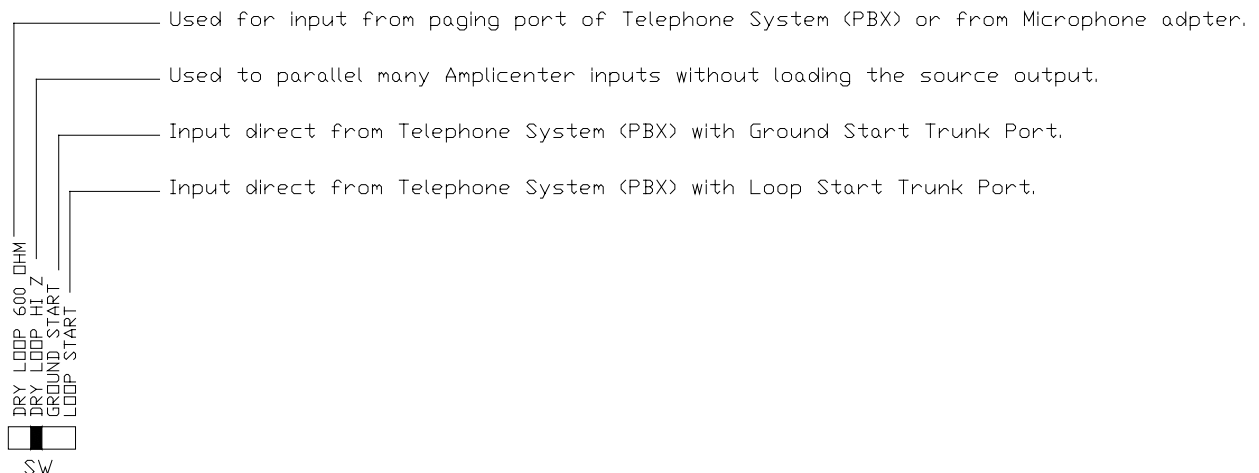


Figure 7. Host Telephone System Connection

**Note:** Refer to the Definitions on page 11 to determine the page line output type for your telephone system. For C.O. Line Port or PBX Trunk Port, the setting will be Loop Start. For Page Port with Dry Contact Closure, the setting will be Dry Loop 600 Ohm. You can also check with your telecommunication manager.

## Installation Steps – Continued

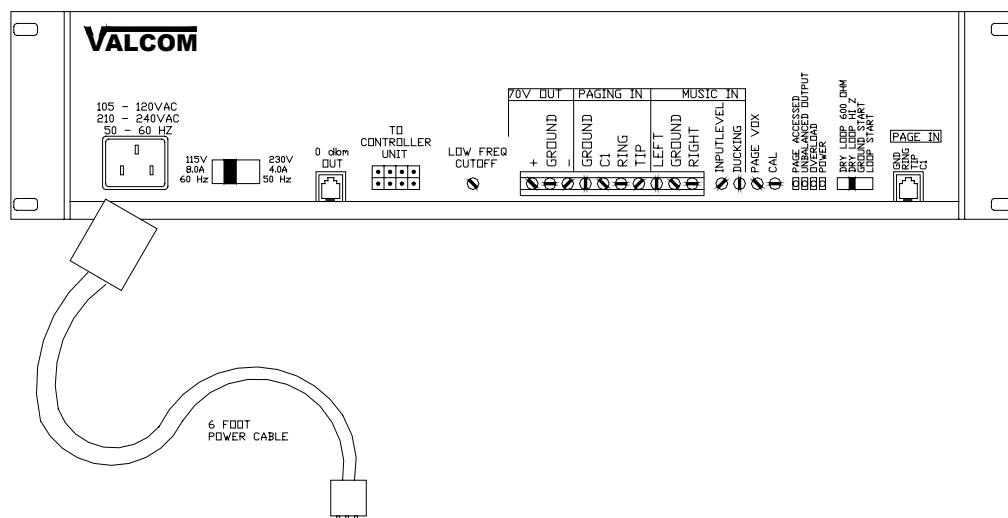


Figure 8.

Note: Do not use extension cords or plug into locally, “safety-fused” outlets.

Power Cable

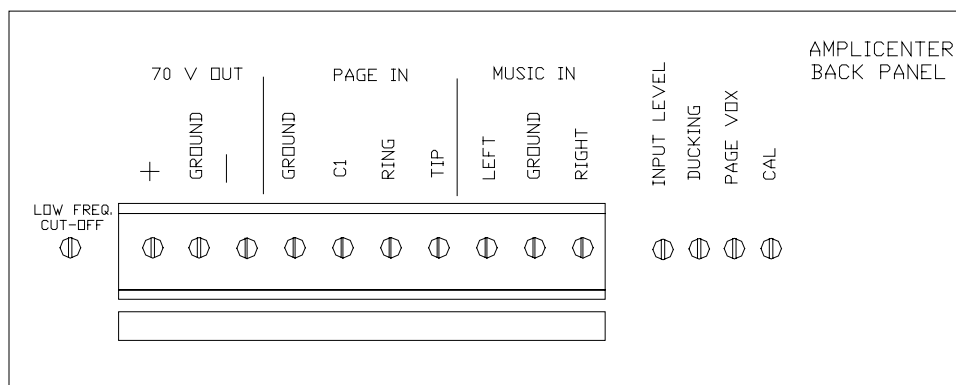


Figure 9. Test Page Adjustments

1. Adjust **LOW FREQ Cut Off**: This control cuts out the low frequency bass so that horns and small speakers are not over-driven and distorted by excessive bass energy. Cut off frequency is continuously adjustable from 50Hz (Full CCW rotation) to 400Hz (Full CW rotation).
2. Adjust **PAGE VOX**: (Voice activation) Sensitivity is turned fully counter-clockwise. Adjust Page Vox clockwise for audio source without contact closure pair if the Dry Loop feature is not used, when using Page Port with contact closure, loop or ground start.
3. Adjust **INPUT LEVEL** (Music): Clockwise rotation will increase the level. Listen and set to a comfortable level.
4. **Test Page**: Using a telephone from the host system, dial the paging access code. Speak into the telephone in a normal manner. Your voice should be heard from all connected speakers. The AmpliCenter Page input has an automatic level control (ALC) which keeps loud voices and normal voices output at the same level. Beware of paging from a telephone directly under a loudspeaker, feedback howl can occur. (A PagePac V-5335611 Feedback Eliminator will resolve this problem).
5. Adjust **CAL**: (Page volume calibration) from the full CW (Clockwise) position to a desirable level if clipping is audible.
6. Readjust **INPUT LEVEL**: Adjust music input level to the desired loudness relative to paging loudness.
7. Some loudspeaker taps may have to be readjusted to get even coverage at all locations. Be sure that the final speaker tap setting totals do not exceed the power rating of the AmpliCenter.
8. Adjust **DUCKING** (Music): This must be done while page is in progress. This feature allows music to continue to be heard during a page, but at a reduced level. The range is from less than -40dB (full CCW) to -6dB (full CW). If music input is not connected, set to full CCW.

Note: If no page is heard, refer to the troubleshooting guidelines.

## Troubleshooting

Some common problems encountered when the paging system is not operating are described below. Check each item in the order listed.

1. No AC power to AmpliCenter.
2. Host telephone system inoperative.
3. Host system page port or trunk port inoperative.
4. A hardwire disconnect between host system and PagePac® Plus.
5. AmpliCenter switch settings not set correctly.

If the problem has not been resolved by checking the preceding items, follow the steps described in Table 1.

The overload LED will blink during shutdown mode and reset after 30 seconds up to five times. On the 6<sup>th</sup> shutdown the LED will remain on until the short or fault is removed and power is cycled to reset the amplifier.

Table 1: Common problems

Problem	Corrective Action
Page access from telephone system working, but page is not heard.	No power to AmpliCenter.
	Host system not passing audio through to AmpliCenter.
	Telephone mode selection switch not set correctly for host telephone system.
	Ground start - Tip and Ring reversed or AmpliCenter not grounded.
	Audio signal not reaching speakers. Check wiring at AmpliCenter. Verify Page Accessed LED is on. Verify Audio at 70V output terminals.
Background music cannot be heard.	Input level not set correctly. Adjust music input level on AmpliCenter.
	No power to music source. Verify power is on.
	Radio off station. Adjust tuner. Verify audio at music input.
	Music input wires crossed, with signal grounded out.
Distorted, garbled, or raspy sound from all speakers connected to AmpliCenter.	Short circuit or ground on speaker leads. Test speaker wiring with meter.
	Music input level too high. Turn down.
	Speaker transformer shorted. Replace.
	Failed AmpliCenter. Return for repair.
Green power LED off.	AC outlet receptacle is not live. Check outlet circuit breaker or use another outlet.
	Power cord is loose.
	Inoperative AmpliCenter. Return for repair.
Page access LED won't go off.	Page VOX too sensitive. Adjust.
	CI lead is grounded. If loop start or ground start, check that only 2 wires (Tip and Ring) are connected by the modular plug cord.

## Controls, and Indicators, Terminals and Connections

Figure 10 shows the controls and indicators, terminals and connectors on the rear panel of the AmpliCenter. Table 2 identifies them by function.

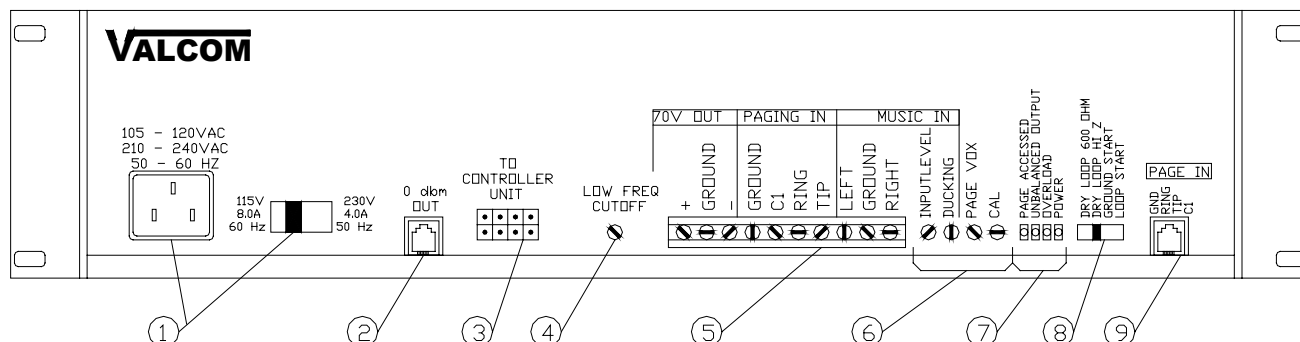


Figure 10. AmpliCenter Controls and Indicators, Terminals and Connector

Table 2: Controls and Indicators, Terminals and Connections

1.	AC Power in: D300A - 115/230V 50/60Hz user selectable. D40/D100A – 100–250VAC 50/60Hz auto select.
2.	Output (Pins 3 & 4), an auxiliary output that differs from the main 70.7V output in that it is a low level (0dB), 600 Ohm balanced output used for driving a remote or off-premises amplifier. User output page access contact closure on outer Pins 2 & 5.
3.	DC Power, and 70V audio out to Controller (Used only if Controller is also installed).
4.	Low frequency cut-off screw-type adjustment pot. Attenuates low frequencies so that horns and small speakers are not overdriven by excessive bass energy. Cut off frequency is adjustable from 50Hz (Full CCW) to 400Hz (Full CW).
5.	Music In: Left and/or Right channels with ground. Paging In: redundant paging input same as page in RJ11 (Ground, C1, Tip and Ring). 70V Out: Balanced output used for terminating the loudspeaker wiring.
6.	Screw adjustable potentiometers: VOX sensitivity level, music ducking (mute level for music during voice page). Music level for various music sources. Adjusting CAL (page volume calibration) too high can cause the page signal to clip.
7.	LEDs Green - Power On, lights when AC line voltage is applied to AmpliCenter. Red – Overload, lights when the AmpliCenter output exceeds its output power rating. This can occur when total speaker load is greater than the output rating, or when speaker wiring is shorted. Red – Unbalanced output, indicates when one speaker lead is accidentally shorted to ground. Green – Page Accessed, lights when voice paging is active.
8.	Telephone system mode switch: Dry Loop 600 Ohms, Dry Loop Hi Z, Ground Start or Loop Start.
9.	Page Audio input (Pins 3 & 4) from host telephone system or Controller RJ11 connector: Paging audio and page control input contact closure outer conductors (Pins 2 & 5) C1 to GND.



## Connecting Speakers

1. Locate and mount all speakers in accordance with the floor plan drawing for this installation.
2. Connect each speaker to the appropriate home run or speaker-to-speaker wiring scheme as shown on the wiring plan (see Figure 11).
3. Test speaker wiring for short circuits to ground and across speaker terminals.
4. Measure the resistance of each home run wire run with an ohmmeter. Any pair indicating a value of less than 16 Ohms - D300A, 49 Ohms - D100A and 122 Ohms - D40 must be rechecked for possible shorted wiring or speakers. Correct any problems and retest prior to turning on amplifier.

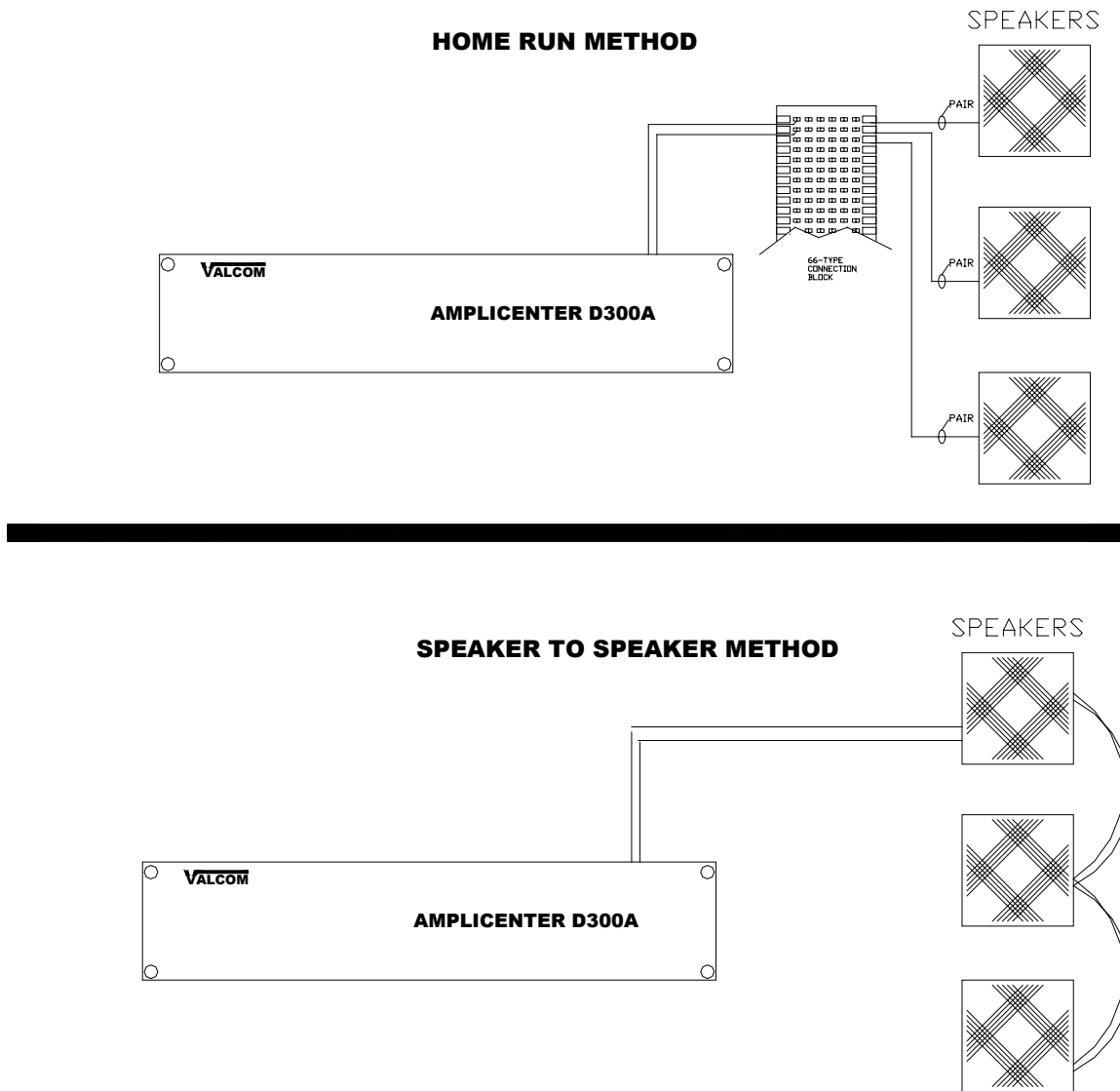


Figure 11. Speaker Run Methods.

*Note: If paging zones use the talkback feature (Available only when used with PagePac® Plus Controller), cabling must be shielded and grounded at the AmpliCenter connector, not the speaker. Maximum 2 speakers per zone with talkback.*

Figure 12 illustrates the interconnection between the AmpliCenter and the Controller, if used. Figure 13 illustrates the interconnection of two or more AmpliCenters.



The diagram illustrates the connection of two VALCOM amplifier units, labeled 'FIRST AMPLIFIER' and 'NEXT AMPLIFIER'. Both units feature an 'AC POWER CONNECTION' and a 'MUSIC INPUT' port. The 'FIRST AMPLIFIER' includes a 'TO CONTROLLER UNIT' output and a 'TO HOST TEL SYSTEM (USE EITHER METHOD)' output. The 'NEXT AMPLIFIER' includes a 'TO NEXT AMPLIFIER' output and a 'SET TO DRY LOOP 600 OHM' output. Both units have a 'TO SPEAKERS' output. The diagram shows the wiring for the 'MUSIC INPUT' and 'TO SPEAKERS' connections for both units.

Figure 13. Series Amplicenter Without Controller

## Connectivity Definitions

The **Dry Loop 600 Ohm** is a four wire interface consisting of a dry audio pair with a 600 Ohm impedance and a control pair. The page input is activated when the control pair receives a contact closure from the host equipment, connecting CI to ground. The Dry Loop page input can also be activated by the presence of page input audio signals that exceed a set threshold. This threshold is set by the page VOX adjustment; clockwise rotation lowers the threshold and makes T/R more sensitive. Adjust by experimentation to account for various line loss and noise. This feature is beneficial for (Amplified) microphone sources that don't have a Music/Page control contact or for Page Audio from Page Port without a control contact closure pair.

**Dry Loop Hi Impedance** is used to interface with parallel multiple Amplicenters. Input impedance is 10K Ohms. Otherwise, the same as the 600 Ohm dry loop operation.

The **Ground Start** mode is a two wire interface and has a 600 Ohm input impedance. When a trunk is accessed, a momentary ground is sent to the ringside of the pair by the host equipment, loop current is detected and the tip-side of the pair is closed. Disconnect supervision of the ground start mode is accomplished by monitoring the loop current.

*Note: Ground start interface requires common ground between Amplicenter and telephone system by direct line or other common grounding methods.*

The **Loop Start** mode is two wire interface and has a 600 Ohm input impedance. The host equipment draws loop current from the talk battery which is supplied by the AmpliCenter. Disconnect supervision of the loop start mode is accomplished by monitoring the loop current.

## TECHNICAL ASSISTANCE

When calling, have a VOM and a telephone test set available and call from the job site. Call (540) 563-2000 and press 1 for PagePac Technical Support or visit our websites at <http://www.pagepac.com> and [www.valcom.com](http://www.valcom.com).

Should repairs be necessary, attach a tag to the unit clearly stating company name, address, phone number, contact person and the nature of the problem.

Send the unit to:  
**Valcom, Inc.**  
**PagePac® Repair Dept.**  
**5614 Hollins Road**  
Roanoke, VA 24019-5056

# Specifications

Table 3 describes the specifications of the AmpliCenter D300A, D100A and D40 models.

**Table 3 AmpliCenter Specifications**

Features	<ul style="list-style-type: none"> <li>Telephone Paging Access: The AmpliCenter accepts inputs from telephone system (PBX) ground start or loop start trunk ports, dry loop 600 Ohm page ports, dry loop (hi Z) or amplified microphones.</li> <li>Music interface: The AmpliCenter is the unit to which the background music source (CD, radio, tape player) is connected for distribution to the paging system.</li> <li>Volume control: The AmpliCenter has music ducking (Mute) level, music volume level and bass control adjustment pots on the rear panel. Also Page Cal (Page Volume Calibration).</li> <li>Remote amplifier connection: The AmpliCenter provides 0dBm audio output for connection to a remote amplifier, which receives a contact closure control signal from the AmpliCenter.</li> </ul>
Rated Power	<ul style="list-style-type: none"> <li>D100A: up to 100 Watts, for a 70V constant voltage distribution system</li> <li>D300A: up to 300 Watts, for a 70V constant voltage distribution system.</li> <li>D 40: up to 40 Watts, for a 70V constant voltage distribution system.</li> </ul>
Dimensions	<ul style="list-style-type: none"> <li>D100A: 3.50" (8.89 cm) high x 19.00" (48.26 cm) wide x 7.25" (18.42 cm) deep.</li> <li>D300A: 3.50" (8.89 cm) high x 19.00" (48.26 cm) wide x 7.25" (18.42 cm) deep.</li> <li>D40: 3.50" (8.89 cm) high x 19.00" (48.26 cm) wide x 5.00" (12.70 cm) deep.</li> </ul>
Weight	<ul style="list-style-type: none"> <li>D100A: 7.6 lbs (3.45 kg).</li> <li>D300A: 16. Lbs (7.26kg).</li> <li>D40: 5.1 lbs (2.31kg).</li> </ul>
Load Impedance	<ul style="list-style-type: none"> <li>Minimum, D100A: 50 Ohms</li> <li>Minimum, D300A: 16.7 Ohms.</li> <li>Minimum, D40: 122 Ohms.</li> </ul>
Frequency Response	60Hz to 16KHz
Total Harmonic Distortion	Less than 1%, at rated power, 60Hz to 16kHz.
Hum and Noise	Less than 8dB below rated output, 20Hz to 20kHz bandwidth, unweighted.
Telephone Paging Access	<ul style="list-style-type: none"> <li>Automatic Level Control: 15:1 compression ratio above -15dBm input; Gain Below Limiting Knee: 56dB; ALC Attack Time: Less than 3 msec.</li> </ul>
Music Input	<ul style="list-style-type: none"> <li>Sensitivity: 180mV for rated output, single channel input. 90mV with both inputs driven.</li> <li>Impedance: 20 Kohms, unbalanced, each input (left &amp; right).</li> </ul>
Overload Protection	Current limiting, thermal shutdown, short circuit, reactive load and internal DC fault protection.
Approvals	UL Listed for U.S. and Canada, Part 15
RJ-11 Jack Specifications	<ul style="list-style-type: none"> <li>Talk battery: 24 Volts, loop start or ground start, negative voltage ring lead.</li> <li>Impedance: 600 Ohms and 100 Kohms.</li> </ul>
Temperature Range	<ul style="list-style-type: none"> <li>(+32°F to +104°F) (0 to +40°C) operational to +50°C (+122°F) with forced air.</li> <li>(-4°F to 158°F) (-20 to +70°C) storage and shipment.</li> </ul>
Environmental Requirements	<ul style="list-style-type: none"> <li>Locate in an area free of excess moisture, corrosive gases, dust and chemicals.</li> <li>Humidity: 5% to 95%. (noncondensing) storage/shipment and operation. Altitude: sea level to 10,000 ft. (1048 to 648 millibars) operational, 40,000 ft. maximum shipment.</li> </ul>
Electrical Power Requirements	<ul style="list-style-type: none"> <li>Outlet must be a 3-prong outlet, separate ground, not controlled by an on/off switch.</li> <li>D300A: 8 Amp/4 Amp maximum, 115V/230VAC 60/50Hz</li> <li>D100A: 2.5 Amp/1.25 Amp maximum, 115V/230VAC 60/50Hz</li> <li>D40: 0.5/0.25 Amp, 115V/230VAC 60/50Hz</li> </ul>
Grounding Requirements	<ul style="list-style-type: none"> <li>A. Use the power cord supplied with the unit or an equivalent cord that meets applicable safety codes. Do not cut or remove the third wire ground prong.</li> <li>B. The attachment-plug receptacles in the vicinity of the product or system are all to be of a grounding type and the grounding conductors serving these receptacles are to be connected to earth ground at the service equipment.</li> </ul>